

## LIFETIME LIMITED WARRANTY

Riobel PRO™ products carry a Limited LIFETIME warranty on their cartridge and rough-ins. All working parts and finishes are guaranteed for a period of five (5) years from the initial purchase date against all manufacturing defects. All electric and/or electronic parts are covered by a 5-years limited warranty. The warranty offered on our products will be honored only if the installation is performed by a certified master plumber. The warranty does not cover:

- All charges to access the faucet.
- Installation or removal charges.
- Normal wear of the components.
- Units that have not been installed according to the manufacturer's instructions and in conformity with the rules, codes and laws currently governing plumbing installation.
- All problems resulting from improper care or use of inappropriate cleaning products. Do not use acid detergents, abrasive sponges, metallic pads, alcohol-based detergents, disinfectants or other solvents.
- Damages caused by hard water, calcareous deposits or sediments.

In case of any problems, the defective parts must be returned correctly packaged with the original proof of purchase to your original retailer. Only Riobel inc. can authorize the replacement of a defective Riobel PRO™ product by an identical or similar one, should the original become unavailable. This warranty is applicable to the original buyer as long as he owns the property, with proof of purchase and it is not transferable. This warranty does not cover any labor costs and/or any damages caused during the installation, the repair or the replacement, nor accidental or collateral damages nor the freight charges.

Riobel inc. does not guarantee the products for monetary value, nor offer specific warranties for a specific use, nor any explicit, implicit, statutory or tacit warranties other than those described above.

## Commercial and International Limitations

In addition to the conditions mentioned above, the warranty period relative to any product installed within the context of a commercial application and/or outside of North America is

one (1) year from the original date of purchase by the owner/user, from an authorized retailer. Technical information is subject to change without notice.

### Maintenance and Cleaning

To preserve the look of your product, it should be cleaned with a mild soap, rinsed with clear water and dried with a soft cloth.

Important: Do not use abrasive, irritant or corrosive products (such as detergents or other products containing ammonia). Always rinse and/or clean the faucets after having sprayed cleaning products onto other surrounding surfaces (i.e: mirror, ceramic tile, etc.). The mist of these cleaning products may damage the finish of your faucets. To remove mineral deposits and stains caused by water evaporation, clean the parts with a ½ hot water ½ vinegar solution, or leave them to soak in this solution. Protect their finish with non-abrasive wax (which does not contain polishing paste).

### Certifications

Riobel products are certified by, and are in compliance with, the following standards: ASME A112.18.1, CSA B125.1, ASSE 1016, NSF 61 and NSF372. These standard are listed with IAPMO. All products displaying the ADA logo comply with applicable Americans with Disabilities Act requirements.